

# UCQ Delivers Work-based Learning to Durham Business

Marmax Products would like to thank University Centre Quayside (UCQ) for their help in delivering a number of courses that have helped develop our operational staff over the last 9 months.

Choosing the right courses was made easier by discussing our requirements with the Business Development team at UCQ and we are grateful to Chris McCormick and Sam Eason for recommending an excellent range of courses.

The delivery of the training and supporting the workplace observations and evidence collation was excellent and we would like to thank Charlotte Mapletoft, Sue Burn and Peter Brewis for their support, guidance and patience when aiding our learners through the qualification process.

The NVQ level 2 in Performing Manufacturing Operations, Level 2 Certificate in Warehousing and Storage, Level 2 award in Industrial Environment Awareness qualifications have been completed by the majority of our production and warehouse staff and all have completed the Level 2 award in Health and Safety within the Workplace. These qualifications have confirmed the competence of our staff and reinforced their capability to complete their daily tasks in a safe and efficient manner. It has also given them confidence to provide ideas to improve their working environment and how our products are manufactured and moved around our site.

Upskilling the workforce has untold benefits on a business, providing training that enhances an employee's existing skill set, allowing them to grow in their current role and bring added value to an organisation.

Marmax Recycled Products is an award winning manufacturer of 100% recycled plastic outdoor furniture and play equipment. All of their products are delivered fully assembled, maintenance-free and handmade to order from their base in County Durham.



They were looking to retrain/upskill their production and warehouse staff to develop their competence, improve their efficiency and deepen their understanding of how their products are manufactured and moved around the site.

For this, they turned to UCQ.

UCQ's work-based learning team delivered a number of courses that helped develop Marmax's operational staff over the course of nine months.

The majority of their production and warehouse staff have now completed the NVQ Level 2 in Performing Manufacturing Operations, Level 2 Certificate in Warehousing and Storage, and the Level 2 Award in Industrial Environment Awareness.

In addition, all staff have completed the Level 2 award in Health and Safety within the Workplace.

Dave Johnson, General Manager at Marmax Recycled Products said:

**“Choosing the right courses was made easier by discussing our requirements with the Business Development team at UCQ and we are grateful to Chris McCormick and Sam Easson for recommending an excellent range of courses.**

**The delivery of the training and supporting the workplace observations and evidence collation was excellent and we would like to thank Charlotte Mapletoft, Sue Burn and Peter Brewis for their support, guidance and patience when aiding our learners through the qualification process.”**

Thinking of the impact the courses and training have had on the team at Marmax, Dave Johnson added:

**“These qualifications have confirmed the competence of our staff and reinforced their capability to complete their daily tasks in a safe and efficient manner. It has also given them confidence to provide ideas to improve their working environment and how our products are manufactured and moved around our site.”**

Samantha Easson Project Manager at UCQ said:

**“We loved working with the team at Marmax and seeing how much everyone progressed... it has been a pleasure to meet their training plan for the year and provide them with the additional compliance training which they have welcomed and embraced.”**

For further information on our Work-Based learning programme, visit  
<https://ucq.ac.uk/work-based-learning/>  
or email  
[sam.easson@ucq.ac.uk](mailto:sam.easson@ucq.ac.uk) [chris.mccormick@ucq.ac.uk](mailto:chris.mccormick@ucq.ac.uk)